

Welcome to the Calico Systems Knowledge Base!

How can we help you today?

Whether you need technical support, want to submit a request, or are looking for answers, you're in the right place. This Knowledge Base is your central hub for documentation, guides, tutorials, and self-service resources.

If you can't find what you're looking for, our team is always happy to help.

Need Support?

Submit a Support Request

Open a support ticket for technical issues, service requests, or general assistance.

[Managed Services customers](#) | [Non-Managed Businesses](#) | [Residential Customers](#)

[Or, chat with our self-service support AI](#)

Client Portal

For primary contacts at clients only: View existing tickets, check project updates, and manage your requests: <https://my.calico.systems>

Emergency Support

If your business is experiencing a critical outage during business hours, please call us immediately rather than submitting a ticket.

Call Us

☎ (814) 275-6020

Self-Service

Our self-service tools are available 24 hours a day.

- Password Reset
 - Microsoft 365 Sign-In
 - Remote Support
 - Device Enrollment
 - Status Page
 - Download Center
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New to Calico Systems?

Start here if you're a new client.

- Getting Started
 - Contact Information
 - How Support Works
 - Service Hours
 - Emergency Procedures
 - Meet Your Calico Captain (if applicable)
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About Calico Systems

At Calico Systems, we believe technology should make your organization stronger, not more complicated. We combine responsive local support with enterprise-grade tools to help businesses stay secure, connected, and productive.

Whether you need help with cybersecurity, cloud services, communications, or day-to-day IT support, we're here when you need us.

Contact Us

Calico Systems

☎ Phone: (814) 275-6020

✉ Email: support@calico.systems

🌐 Website: <https://calico.systems>

Business Hours:

Monday through Friday

9:30 AM to 5:00 PM

Emergency support is available for managed service clients.

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